

SADLER WEB DESIGN

TERMS OF SERVICE

WEB DESIGN QUOTES

All quotes provided will only be honored for 30 days from delivery. Once written, contracts must be reviewed and signed by the client within 30 days of the delivery date. Quotes and contract can be re-drawn.

CHARGES AND FEES

A 50% deposit of negotiated quote will be due at contract signing. The remaining 50% balance will be paid upon the completion of accepted web-site design. Once paid, the site will be released to the client and published to the internet.

PAYMENTS

Sadler Web Design accepts payments via PayPal. Invoices will be delivered via email for billing purposes. Sadler Web Design will accept cash and check payments, however, site will not be published until all funds have cleared. Sites will not be published until full payment is received.

SITE COMPLETION

Sadler Web Design understands the importance of completing projects in a timely manner. A site completion date will be established dependent upon receipt of all required content, graphics, and information from client. In the event required elements are not received in a reasonable amount of time, the site completion date may be re-established. The site completion date will be the expected time all work on site is done and the site is posted and viewable online.

HOURS OF OPERATION

Business hours Monday-Friday, 9:00am-4:00pm MST , with the exceptions of holidays and vacations to be posted on the site. Emergency maintenance required after the posted hours, such as on weekends or holidays, will be charged an additional charge of \$30 per hour for after-hours assistance.

CREDIT OF DESIGN

All customers must agree to allow a link to Sadler Web Designs home page. Link will be posted in the footer region of the web-site. Any removal of links will be considered breach of contract, and web-site will be removed from server. Site may be reposted once link is reestablished.

DESIGN OWNERSHIP

Once full payment is received and site is published, all rights and ownership of design will transfer to client. Any unused design elements will remain the possession of Sadler Web Design. In the event customer opts-out of contract, design elements are considered open source.

REFUNDS

Deposits for site designs are considered non-refundable, unless requested in writing with-in one week of start of project, or site is not completed by the agreed upon site completion date*. All payment is considered non-refundable if the client does not submit content, images, or information required for completion of the site in a timely manner (usually one week from start of project). Hosting or maintenance cost may be refunded if beyond the required 30-day written opt-out notification as specified by the site contract.

LIABILITY

In no event shall Sadler Web Design be held liable to the client for any direct, indirect, special, punitive, incidental, or consequential damages arising out of the use of the website, services, and/or goods provided to the client. This includes, without limitation, lost profits, business interruption, loss of data or other losses directly resulting from the use of the website, services, and/or goods provided to the client. The entire risk as to the quality and performance of the web design is with the client.

ACCEPTANCE OF TERMS OF SERVICE

By submitting your down payment for our services you are agreeing to all of our terms of service as written here. Sadler Web Design reserves the right to change or update these terms at any time without prior notice.

NOTE This Agreement shall be governed by and construed in accordance with the laws of the State of Arizona. Exclusive jurisdiction and venue is as governed in the district court of Maricopa County, Arizona